DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES SENIOR AND LONG TERM CARE DIVISION

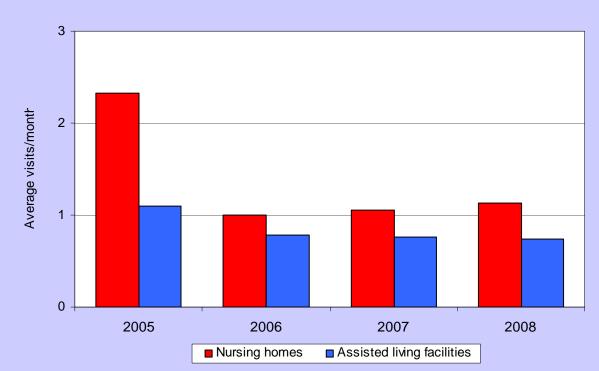
GOAL A

INCREASE THE ABILITY OF MONTANANS TO PREPARE TO MEET THEIR OWN LONG TERM CARE NEEDS OR THE LONG TERM CARE NEEDS OF A FRIEND OR RELATIVE

OBJECTIVE 10

MAINTAIN OR INCREASE THE AVERAGE LOCAL OMBUDSMAN MONTHLY VISITATION RATE TO LICENSED NURSING HOME AND ASSISTED LIVING FACILITIES

Monthly Local Ombudsmen Visitations



COMMENT AND NOTES: Under state and federal requirements, local ombudsmen are required to routinely visit all long term care facilities. During FFY 2006, decreases in monthly visitations are directly related to increased workload associated with enrolling seniors in Medicare Part D. The majority of Ombudsmen in the Aging Network are also employed as SHIP counselors and Information and Assistance technicians. During FFY 2008, 90 nursing homes and 170 assisted living facilities were visited.

REPORT DATE: December 1, 2008